

CUSTOMER RETURNS FORM

Customer Name:	Order No.	
Telephone number:		
Email:		

RETURNED ITEM(S)

Please provide details of the items you wish to return below. Please specify if you wish to exchange the item or receive a refund. If you would like to return an item which you believe to be faulty, please contact us as soon as possible via telephone (01254 822 220) with your order number so we can discuss the matter personally.

Item Name	Reason for return	Exchange / Refund

EXCHANGE REQUEST

If you would like to exchange an item, please provide full details below of the item you wish to exchange for.

Item Name	Size	Colour	Qty	Comments

Please send this form with the returned item(s) to:

Customer Services
Whalley Warm & Dry
Whalley
Lancashire
BB7 9SN